

FAX COMPLETED FORM TO PRPC 9-1-1 NETWORK AT (806) 373-3268

9-1-1 ANI/ALI TROUBLE REPORT FORM

Date of Call	Time of Call	Operator ID	Agency/PSAP

PROBLEM (check one):

___ Record Not Found ___ Incorrect Address ___ Foreign Exchange (FX) ___ Misroute Send To: ___ Other: _____

INFORMATION DISPLAYED:

PHONE NUMBER (ANI): _____
NAME: _____
ADDRESS (ALI): _____ CITY/COMMUNITY: _____
LOCATION: _____
WIRELESS CALL-BACK NUMBER: _____
RESPONDER INFORMATION: (LAW,FIRE,EMS) _____
TRUNK #: _____ ESN: _____
CLASS OF SERVICE: _____

CORRECT INFORMATION OBTAINED FROM CALLER:

PHONE NUMBER: _____
NAME: _____
ADDRESS: _____ CITY/COMMUNITY: _____
WIRELESS SERVICE-PROVIDER/COMPANY: _____ (wireless calls only)
EXACT LOCATION OF WIRELESS CALLER: _____ (wireless calls only)
CORRECT RESPONDERS: (LAW,FIRE,EMS) _____
PSAP COMMENTS: _____

FOR COG/ADDRESSING COORDINATOR USE:

DATE RECEIVED:	TELEPHONE NUMBER:
DATE ENTERED:	CUSTOMER NAME:
TRANSACTION #:	ADDRESS:
NOTES:	COMMUNITY:
	ESN/T AND EM/EXCHANGE

REFERAL INFORMATION:

WIRELESS MISROUTE REFERRED TO:	NOTES:
DATE REFERRED:	
DATE CLEARED:	
INVESTIGATION/ACTION TAKEN:	